

## Appendix 2 – Food Safety Service Plan: Reactive Activity

Reactive Tasks	Level of activity				Risk Monitoring
	Predicted Activity 2021-22	Recorded activity Q1 & Q2 1 April 2021-30 September 2022	Recorded activity Q3 & 4 1 October 2021-31 March 2022	Total activity 2021-22	RAG Status
Complaints and service requests about food and about/from food businesses	550	138	395	533	Green
FHRS re-score requests (low is good)	30	2	11	13	Green
Food, water and environmental samples taken	25	2	24	26	Green
Infectious disease control - notifications of food-borne/food poisoning illnesses (low is good)	80	4	11	13	Green
FSA food alerts for action	2	1	0	1	Green